



PRESENTS

NETWORLD INTEROP



The Two-Way SLA (PANEL)

Panel Chair: William B. Norton
Co-Founder & Chief Technical Liaison,
Equinix, Inc.

Thursday, September 13, 2001;
10:15am–11:15am

Agenda

- Introductions – 10 minutes
 - Mike Manos – Chief Technical Officer - Nuclio
 - Chris Richter – Director – Exodus
 - Hemant Vaidya – Sr.VP [Excite@Home](#) @Work
- Rules of Engagement–Debate Format–40 minutes
 1. Aggregated vs. Disaggregated Hosting SLA
 - (One-Stop-Shop vs. Separate Contracts w/Best-of-Breed players)
 2. 9 Questions submitted, audience Q's solicited
 3. Chair selects questions for panelists
 4. 3 minutes to answer question
 5. If pertinent, 1 slide of graphic OK per question
- Wrap up – 5 minutes