



# How to Contact Altera

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For additional information about Altera® products, consult the sources shown in [Table 1](#).

Information Type	Access	USA & Canada	All Other Locations
Literature	Altera Web Access	<a href="http://www.altera.com">http://www.altera.com</a>	<a href="http://www.altera.com">http://www.altera.com</a>
	Altera Literature Services	<a href="mailto:lit_req@altera.com">lit_req@altera.com</a>	<a href="mailto:lit_req@altera.com">lit_req@altera.com</a>
Non-technical customer service	Telephone hotline	(800) 767-3753	(408) 544-7000
Technical support	Telephone hotline	(800) 800-EPLD (6:00 a.m. to 6:00 p.m. Pacific Time)	(408) 544-7000, <i>Note (1)</i> (7:30 a.m. to 5:30 p.m. Pacific Time)
	Fax	(408) 544-6401	(408) 544-6401, <i>Note (1)</i>
	Electronic mail	<a href="mailto:support@altera.com">support@altera.com</a>	<a href="mailto:support@altera.com">support@altera.com</a>
	FTP site	<a href="ftp.altera.com">ftp.altera.com</a>	<a href="ftp.altera.com">ftp.altera.com</a>
General product information	Telephone	(408) 544-7104	(408) 544-7104, <i>Note (1)</i>
	World-wide web	<a href="http://www.altera.com">http://www.altera.com</a>	<a href="http://www.altera.com">http://www.altera.com</a>

**Note:**

- (1) You can also contact your local Altera sales office or sales representative. See *Sales Offices, Distributors & Representatives* in this CD-ROM.