

support.xilinx.com

For the Designing Engineer

*Xilinx offers a wealth of on-line support services and information through our new **support.xilinx.com** website. Here you will find easy access to:*

- **Answers Search** – This is a powerful troubleshooting tool, with over 3000 problem solving documents, fully indexed and accessible through our search engine.
- **Configuration Problem Solver** – This support tool provides a decision tree that asks you questions about your configuration problem and quickly guides you to the solution. Any answer is no more than six clicks away.
- **Application Notes** – This is an extensive library of technical briefs and reference designs, providing a variety of solutions.
- **Expert Journals** – These journals contain tips and techniques from programmable logic design experts, helping you become a Xilinx wizard.
- **Software** – This easy-to-use interface helps you keep your software up to date, so your system will always be running at peak performance levels.
- **BSDL, IBIS, Speed and Package Files** – These critical files are now organized in one easy to use location, making it easier than ever for you to find exactly what you need.
- **Free Cores and IP Library** – Here you will find our free cores that you can easily download for unrestricted use in your designs.
- **Education Resources** – Here you can sign up for any of our extensive list of courses which are available at many locations worldwide. We can create a course specifically for your needs and present it at your location as well.
- **support.xilinx.com Service Centers** – If you can't find the answer you need on-line, contact one of our Service Centers. Our applications staff is always available to help you quickly resolve issues that are not answered on our website.
- **Order Inquiry System** – Our on-line order status system allows you to easily track your orders.

How To Find Answers Quickly

1. **Go to our <http://support.xilinx.com> website.** All of our support resources are found here.
2. **Use our Answers Search tool.**
3. **Look through our Expert Journals.**
4. **Get the latest Software Updates.**
5. **Contact the Xilinx Hotline.** If the steps above did not answer your question, contact the support.xilinx.com Service Center near you.

support.xilinx.com Service Centers

Xilinx Service Centers give you direct access to Xilinx Application Engineers worldwide. If you didn't find what you need at support.xilinx.com, call or E-mail your technical questions to one these locations:

North America	Phone: 1-800-255-7778 or (408) 879-5199 Email: hotline@xilinx.com
United Kingdom	Phone: 44 1932 820821 Email: ukhelp@xilinx.com
France	Phone: 33 1 3463 0100 Email: frhelp@xilinx.com
Germany	Phone: 49-89-93088-130 Email: dlhelp@xilinx.com
Hong Kong	Phone: (85)2-2424-5200 Email: hongkong@xilinx.com
Korea	Phone: (82)2-761-4277 Email: korea@xilinx.com