



# XILINX GLOBAL SERVICES

<http://www.support.xilinx.com/support/gsd/index.htm>

| Part Number                          | Product Description  | Duration     | Availability |
|--------------------------------------|--|--------------|--------------|
| <b>Educational Services</b>          |  | <b>hours</b> |              |
| FPGA13000-4-ILT                      | Fundamentals of FPGA Design (v4.x)                               | 8            | Now          |
| FPGA16000-4-ILT                      | ISE Design Entry (v4.x) — Instructor-Led course                  | 8            | On Request   |
| FPGA23000-4-ILT                      | Designing for Performance (v4.x)                                 | 16           | Now          |
| FPGA33000-4-ILT                      | Advanced FPGA Implementation                                     | 16           | Now          |
| LANG11000-4-ILT                      | VHDL — Introduction to VHDL (v4.x) — Instructor-Led Course       | 24           | Now          |
| LANG12000-4-ILT                      | VERILOG — Introduction to Verilog (v4.x) — Instructor-Led Course | 24           | Now          |
| PCI18000-4-ILT                       | PCI CORE Basics (v4.x) — Instructor-Led Course                   | 8            | Now          |
| PC128000-4-ILT                       | PCI — Designing a PCI System (v4.x) — Instructor-Led Course      | 16           | Now          |
| PCI2900-3-ILT                        | PCI-X — Designing for PCI-X                                      | 16           | On Request   |
| ASIC25000-4-ILT                      | FPGA Design for the ASIC User (v4.x) — Instructor-Led Course     | 24           | Now          |
| DSP2000-3-ILT                        | DSP Implementation Techniques for Xilinx FPGAs                   | 24           | Now          |
| DSP10000-4-ILT                       | DSP Design Flow  | 24           | Now          |
| PROMO-5002-4-LEL                     | E-Series II (v4) — Designing for Performance on-line             | 10           | Now          |
| TC-1CR                               | One Training Credit  | 1            | Now          |
| <b>Platinum Technical Services</b>   |  |              |              |
| SC-PLAT-SVC-10                       | 1 Seat Platinum Technical Service w/10 education credits         |              | Now          |
| SC-PLAT-SITE-50                      | Platinum Technical Service site license up to 50 customers       |              | Now          |
| SC-PLAT-SITE-100                     | Platinum Technical Service site license for 51-100 customers     |              | Now          |
| SC-PLAT-SITE-150                     | Platinum Technical Service site license for 101-150 customers    |              | Now          |
| <b>Design Services</b>               |  |              |              |
| DC-DES-SERV                          | Design Services Contract   |              |              |
| <b>Xilinx Productivity Advantage</b> |  |              |              |
| DS-XPA                               | Bundled Solution   |              | Now          |

## Xilinx Design Services

- Provide extensive FPGA hardware and embedded software design experience backed by industry recognized experts and resources to solve even the most complex design challenge.
- **System Architecture Consulting** — Provide engineering services to define system architecture and partitioning for design specification.
- **Custom Design Solutions** — Project designed, verified, and delivered to mutually agreed upon design specifications.
- **IP Core Development, Optimization, Integration, Modification, and Verification** — Modify, integrate, and optimize customer intellectual property or third party cores to work with Xilinx technology. Develop customer-required special features to Xilinx IP cores or third party cores. Perform integration, optimization, and verification of IP cores in Xilinx technology.
- **Embedded Software** — Develop complex embedded software with real-time constraints, using hardware/software co-design techniques.
- **Conversions** — Convert ASIC designs and other FPGAs to Xilinx technology and devices.

## Xilinx Platinum Technical Service

- Access to Senior Applications Engineers
- Dedicated Toll Free Number\*
- Priority Case Resolution
- Ten Education Credits
- Electronic Newsletter
- Formal Escalation Process
- Service Packs and Software Updates
- Application Engineer to Customer Ratio, 2x Gold Level

\* Toll free number available in US only, dedicated local numbers available across Europe

## Xilinx Productivity Advantage (XPA)

A bundled solution program that allows customers to receive a complete solution from Xilinx with software, education, premium hotline service (Platinum) and IP/Cores.

[http://www.support.xilinx.com/support/gsd/xpa\\_program.htm](http://www.support.xilinx.com/support/gsd/xpa_program.htm)



**Xilinx Global Services**

### Call Education Services

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<http://support.xilinx.com/support/training/training.htm>

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[eurotraining@xilinx.com](mailto:eurotraining@xilinx.com)

Japan: +81-03-5321-7750  
<http://support.xilinx.co.jp/support/education-home.htm>

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<http://support.xilinx.com/support/education-home.htm>

### Call Design Services

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### Call Technical Services

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Other Locations:  
[http://support.xilinx.com/support/services/contact\\_info.htm](http://support.xilinx.com/support/services/contact_info.htm)

### XPA Contacts

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