Xilinx Global Services
Finish Faster

MySupport.xilinx.com
Personalized Technical Support

Programmable logic technology is rapidly changing. There are many things you need to know about the devices, the tools, and the services you use to create your systems. How do you find all the answers and get the immediate help you need to complete your design?

The Xilinx MySupport website is your best resource for keeping up to date on the latest product news and technical information. It's also a fast and easy way for you to solve most of the technical problems you might encounter. And, to further improve your productivity – and ultimately save development cost, you can easily personalize this website so you get all the information you need and only the information you need, the way you want it. There is no better way to stay informed or to get help quickly.

Here's What You'll Find

MySupport.xilinx.com gives you the same access to tools as on support.xilinx.com but with the added benefit of the ability to personalize your page. The MySupport.xilinx.com web site gives you instant access to information such as datasheets, application notes, Xcell Journal articles, software manuals, the Answer Database, and much more. And, all of this is searchable so you can find every reference to your specific question, quickly. Plus you can easily add bookmarks to retrace your steps as you compile all the answers you need. If that's not enough, you can also customize the layout and the colors to suit your preferences. There are many options that you can add to your personalized website, including:

- **Automatic MyAlerts –** Become instantly informed when any new information is posted that meets your specific needs.
- **Support News –** Access the latest information about Xilinx software and IP (cores).
- **What's New –** Access the latest information about products, silicon solutions, and design resources.
- **Tech Tips –** Access the latest technical information about development tools, device families, interface tools, and Virtex-II Pro™ FPGAs.
- **Forums –** Collaborate with other designers in discussion groups or chat rooms; join the popular newsgroup comp.arch.fpga.
- **Answer Database –** Use our Advanced Search or Answer Browser tools to search our database archives, technical tips, application notes, or software manuals. Easily access the latest technical answers from our huge database of over 4,000 answers, indexed in logical categories.
- **Problem Solvers –** Get instant help for installation and configuration, PCI applications, JTAG implementation; automatically troubleshoot your configuration or installation problem using a series of diagnostic questions within an interactive tool that can save you hours of work.

XILINX®

Here's what you will see when you log on to MySupport.xilinx.com...

Support News [?]

- ISE 5.1i Service Pack 2 is now available!
- IP Update #1 is now available for all ISE 5.1i users.
- Check out the latest work of author Peter Alfke: "Metastability Delay and Mean Time Between Failures in Virtex™-II Pro Flip-Flops".

VIRTEX-II PRO
Get Product Info Now!

Xilinx Global Services [⊡] [?]

- Virtex-II Pro Training - New Virtex-II Pro Free Technical Lecture
- **What's New in ISE 5.1i?** Six new Free Recorded e-learning sessions
- Fundamentals of FPGA Design and Designing for Performance courses have been updated for ISE 5.1i.
- NEW! RocketIO Multi-Gigabit Transceivers Technical Training Class

ISE 5
What's New in ISE 5.1i?

Tech Tips [⊡] [Edit] [?] [X]

Xilinx Development Tools :
- Embedded Development Kit
- Xilinx Synthesis Technology
- Becoming Familiar with Xilinx Design Tools

Device Families :
- Getting Familiar with Xilinx Devices
- MicroBlaze Soft Processor
- Virtex Series

Interface Tools :
- Becoming Familiar with Xilinx Support
- Formal Verification
- MicroBlaze Soft Processor

Virtex-II Pro :
- RocketIO
- Developer's Kit

What's New [⊡] [Edit] [?] [X]

Products :
- IQ Solutions

Silicon Solutions :
- Design Resources

System Resources :
- Application Notes and Reference Designs

My Alerts [⊡] [Edit] [X]

- Tech Tips (8 items, 8 new)
  11/25/02 11:54:23
- Products (14 items, 14 new)
  11/25/02 11:52:04
- FPGA Data Sheets (4 items, 4 new)
  11/18/02 11:43:55
- PROM Data Sheets (1 items, 1 new)
  11/18/02 11:43:55
- Most Recent Answers (2 items, 2 new)
  11/18/02 11:40:55
- CPLD Data Sheets (1 items, 1 new)
  11/11/02 11:43:29

Latest Answers [⊡] [Edit] [?] [X]

Answers you last viewed :

Most Recent Answers :

Popular Answers :

Today's Answers
Yesterday's Answers
Last 7 Days' Answers

Increase your productivity
Go to **Mysupport.xilinx.com** and personalize the web site to receive Automatic alerts.

Corporate
Xilinx, Inc.
2100 Logic Drive
San Jose, CA 95124
Tel: 408-559-7778
Fax: 408-559-7114
Web: www.xilinx.com

FORTUNE 2003
100 BEST COMPANIES TO WORK FOR

Europe
Xilinx, Ltd.
Benchmark House
203 Brooklands Road
Weybridge
Surrey KT13 ORH
United Kingdom
Tel: 44-1-870-7350-600
Fax: 44-1-870-7350-601
Web: www.xilinx.com

Japan
Xilinx, K. K.
Shinjuku Square Tower 18F
6-22-1 Nishi-Shinjuku
Shinjuku-ku, Tokyo
163-1118, Japan
Tel: 81-3-5321-7711
Fax: 81-3-5321-7765
Web: www.xilinx.co.jp

Asia Pacific
Xilinx, Asia Pacific
Unit 1201, 12/F, Tower 6
Gateway
9 Canton Road
Tsimshatsui, Kowloon
Hong Kong
Tel: 852-2-424-5200
Fax: 852-2-494-7159
E-mail: ask-asiapac@xilinx.com

XILINX®
The Programmable Logic Company℠

Printed in U.S.A.

PN 0010659