MONDAY SEPTEMBER 18TH

7:30-10:00pm Welcome Reception—Program Kickoff Atrium

TUESDAY SEPTEMBER 19TH

8:00-9:00am	Breakfast	Atrium
9:00-9:15am	Welcome and Introduction Larry Lang, VP, Service Provider Marketing, Cisco Systems	Grand Ballroom
9:15-10:00am	Opening Keynote: Success in an Internet Revolution Kevin DeNuccio, Sr. VP, Service Provider Sales, Cisco Systems	Grand Ballroom
10:00-10:50am	The Physics of Disruption Kevin Kennedy, Sr. VP, IOS Technologies Division and Service Provider Line of Business, Cisco Systems	Grand Ballroom
10:50-11:20am	Coffee Break	Foyer
11:20am-12:30pm	Guest Keynote: Burt Rutan	Grand Ballroom
12:30-1:30pm	Lunch	Atrium
1:30-2:30pm	 Conference Sessions Strategy and Vision for the Incumbent Market, Brad Wurtz Strategy and Vision for Competitive Carriers: The Path to Profitability Sylvia Summers-Dubrevil Strategy and Vision for the Cable Market, Carson Chen Strategy and Vision for the ISP Market, Roland Acra Mobilizing the Internet, Jon Shantz 	Pacific 1 Pacific 2 Pacific 3 Pacific 4 Bayview Room
2:45-3:45pm	 Conference Sessions Keeping Business Momentum through Service & Architectural Transitions Jeff Bowden, VP, The Boston Consulting Group Changing Business Models, Panel Discussion Gerry Sharp, CTO, Pathnet, Brad Macomber, Director, Concentric, John Davis, CTO, ARC The Changing Business Model for MSOs, Mark Coblitz, Sr. VP Strategic Planning, Comcast Corp New Opportunities and Business Models for ISPs, Panel Discussion Deb Mielke, Principal, Treillage Network Strategies, Joc Jacquay, Chairman and CEO, Pagoo Charles Katz, President and CEO, 1stUp.com Offering Mobile Data Services, Paul McAleese, President, GenieMobile 	Pacific 1 Pacific 2 Pacific 3 Pacific 4 Bayview Room
4:00-5:00pm	Conference Sessions • Establishing Revenue Stream in the Internet Economy, Panel Discussion Dave Hughes, GM of Internet and IP Network Services, BT Ignite Rob Pickering, CTO, ZoomTown.com, Hilary Mine, Moderator, Probe Research • Driving Your Valuation—a VC's Perspective, Paul Vabakos, General Partner, ComVentures • Value Added Services Over Cable, D.J. Kim, Sr. VP, Thrunet Co. • Content Delivery Networks: Building New Value into Your Network, Cheng Wu • Changing Mobile Landscape, Bob Egan and Joe Baylock, The Gartner Group	Pacific 1 Pacific 2 Pacific 3 Pacific 4 Bayview Room
7:00pm	Dinner and an Evening with Diana Krall	Gift Center

Transportation departs from the Market Street Foyer at the Hyatt



PROGRAM OF EVENTS

WEDNESDAY SEPTEMBER 20TH

8:00-9:00am	Breakfast	Atrium
9:00-9:15am	Welcome and Opening Remarks Larry Lang, VP, Service Provider Marketing, Cisco Systems	Grand Ballroom
9:15-10:00am	Cisco Keynote: New Market Strategies—Opportunities Ahead Mike Volpi, Sr. VP, Chief Strategy Officer, Cisco Systems	Grand Ballroom
10:15-11:15am	Conference Sessions • IP+Optical: Radical Economics for the Internet Economy, Carl Russo • Seizing the Broadband Revolution: DSL, Cable and Wireless, Scott Marshall • Tornado Opportunities in Application Hosting, Alan Cohen • New World Financing: Partnerships in Building a Business, Mike Hampton	Pacific 1 Pacific 2 Pacific 3 Pacific 4
11:15-11:45am	Coffee Break	Foyer
11:45am-12:45pm	Conference Sessions • Unified Communications, Bill Wolfe • Building the New World Multiservice Network: Capital, Channels, and Content, Don Proctor • Global DSL: Infrastructure Foundation for the Mass Market, Enzo Signore • Wholesale Dial: E-Commerce for the Late Majority, Jack Musgrove • Cisco Life Cycle Network Support Services: Virtual Collaboration to Build a New World, Cas Skrzypczak	Bayview Room Pacific 1 Pacific 2 Pacific 3 Pacific 4
12:45-2:00pm	Lunch	Atrium
2:00-3:00pm	Conference Sessions • VPNs: Intranet/Extranet/Remote Access, Susan Sheer • Internet, Access, Content and Applications: Building on the DSL Foundation, John Goodhue • IP Telephony Services: What is Actually Available Today? Alistair Woodman • Internet OSS Changing the Game in Management and Operations, Todd Murray, Cisco Systems, Steve Malde, Head of Information Systems, British Telecom David Hashman, VP Technology, CTO, PetroNet	Pacific 1 Pacific 2 Pacific 3 Pacific 4
3:15-4:15pm	Surprise Guest Keynote	Grand Ballroom
4:15-5:15pm	Closing Keynote: The Internet Economy, the Network Effect John Chambers, President and CEO, Cisco Systems	Grand Ballroom

THURSDAY

SEPTEMBER 21ST

Cisco Hosted Activities

Check in at the Hospitality desk for Hosted Activities in San Francisco and the Bay Area

6:30am-1:30pm Golf at the Presidio Golf Course
10:45am-4:30pm Modern Art Excursion
8:45am-12:30pm Seaplane Adventure
9:00am-5:00pm Tour through the Wine Country

Market Street Foyer

