

#### Wireless LAN Hot Spots Projections for 2001-2002

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### What is a Wireless LAN Hot Spot?

- A publicly accessible location that provides broadband wireless Internet access.
- Characteristics of WLAN Hot Spots
  - High Speed
    - 11Mbps wireless
    - DSL/T1 connectivity to the Internet
  - Limited coverage area (~100 meters indoors)
  - Uses Wi-Fi (802.11b) certified equipment

# Factors influencing the success of Wireless LAN Hot Spots

• Growing footprint

	Num	Number of public sites				
	Dom	estic	International			
Site Type	2001	2002	2001	2002		
Airports	8	25	4	10		
Airline Lounges	40	100	40	80		
Hotels	400	900	200	500		
Retail	900	4000	NA	1000		
Total	1348	5025	244	1590		

# Factors influencing the success of Wireless LAN Hot Spots (cont'd)

- Market awareness/education
  - WECA 'Wi-Fi' marketing efforts
  - Analysis/comparison to 3G networks
- Corporate use of VPNs
  - Secure connection to corporate resources
- Broadband at home
  - Cable/DSL Internet access becoming common
  - Also requires VPN access to corporation

# Factors influencing the success of Wireless LAN Hot Spots (cont'd)

#### • Ease of use

- WLAN Detection (SSID browsing)
- Authentication process
- Hot Spot Roaming
- Wi-Fi enabled PDAs
  - Portable form factor

### **Role of large cellular carriers**

- Market awareness/validation
- 3G build-out
- Bring large customer base to the table
- Bundling of WLAN Hot Spot service with 3G service

## **Complimentary nature of Wi-Fi Hot Spots and 3G**

	Wi-Fi Hot Spot	3G Cellular		
Typical Coverage Area	Inside	Outside		
Speed	11 Mbps	2 Mbps		
Range	~100 meters	miles		

## **Hot Spot Roaming**

- What does roaming mean for the consumer?
  - Short Term
    - Use same username and password for authentication
    - Single bill from home ISP
  - Long Term
    - Seamless handoff with other Hot Spot providers
    - Seamless handoffs with 3G operators

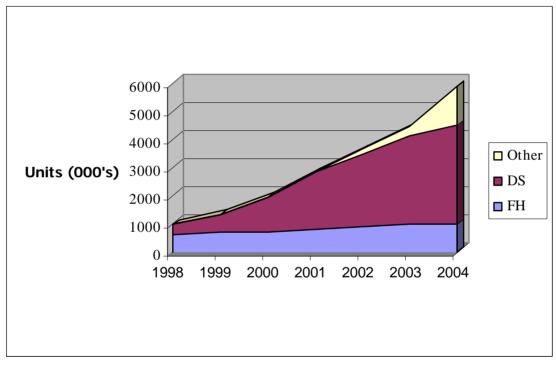
# Hot Spot Roaming (cont'd)

- How will roaming work?
  - Short Term
    - Similar to dial-up model used today
    - Login with '@realm' username construct
    - Bilateral agreements between Hot Spot providers
    - Multilateral agreements via clearinghouse operators
  - Long Term
    - Seamless handoffs will require network upgrades
    - 3G operators can use indoor infrastructure to extend outdoor coverage areas
    - Multi-mode wireless cards will handle both Wi-Fi & 3G

# Hot Spot Roaming (cont'd)

- What is the user experience?
  - Short Term
    - Browser-based authentication
  - Long Term
    - Client-based authentication (802.1x)

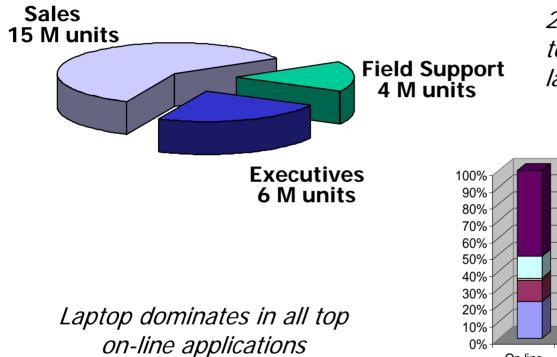
#### **Statistics - WLAN NIC Growth**



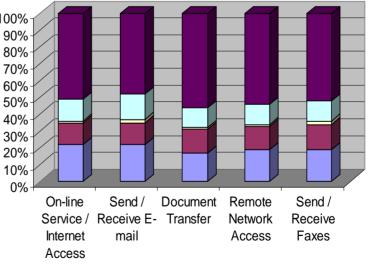
	1998	1999	2000	2001	2002	2003	2004
FH	609	692	701	814	904	988	1011
DS	361	642	1254	2019	2579	3137	3522
Other					165	328	1382

Source: Cahners In-Stat Group, January, 2000

#### **Statistics - Laptop Use**



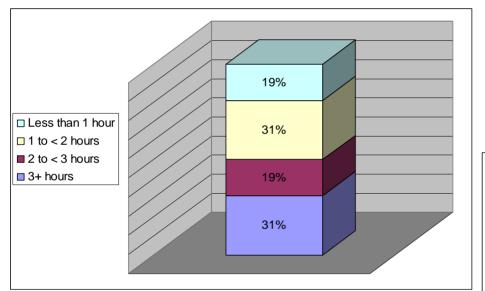
25 Million laptops in use today by travelers; 36 Million laptops in use by 2002



■ Wireless Phone ■ DK/NA ■ Pager ■ Handheld Computer ■ Portable Computer

Source: Yankee Group, Phil Redman

### **Statistics - Business Traveler Internet Access Profile**



#### Hours of Use While Traveling

#### **Applications Used While Traveling**

