

StorageNetworks Services

Stan Nowak

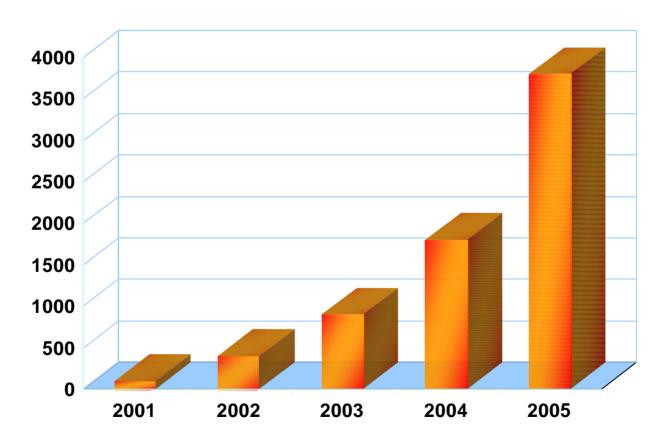
Sr. Director

Date of Presentation



Storage requirements are out of control

Nearly 4000 petabytes of external storage will be purchased in 2005.



Source: GartnerGroup, May 18, 2001

Macro Storage Dynamics

Database & enterprise applications

Messaging (e-mail, etc)

Data Growth

Internet & e-commerce

Distributed Content-Rich Applications

Move to Open Systems

Complex and Costly
Storage

Environment

Storage software

Interoperability Challenges

Networked storage

Proliferation of storage vendors

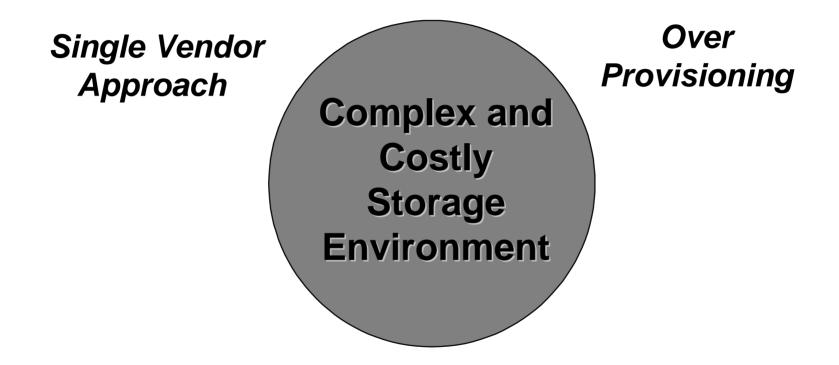
The Result: A Challenging Environment

- High integration costs
 - At least 7,000 combinations of best-of-breed storage solutions to evaluate
- Low asset utilization
 - Enterprises typically operate at 25-40% storage utilization (Gartner)
- High cost of management
 - Management is 8 to 10 times the cost of storage hardware (Gartner)
- Lack the tools to manage a heterogeneous environment
 - Only 10% of companies have planned or deployed SANs (IDC)

Storage represents more than 15% of IT operational spending, and more than 30% of IT capital budget spending.

Corporate Executive Board's Working Council for CIOs

The Result: Typical Customer Response



Intellectually Intensive Resources

What Solves These Challenges? Our Approach



Storage management operating system, backup & recovery services, migration and ongoing management support



Software

Robust storage management software that drives efficiencies and reduces costs



Networks

A Multi-Vendor Networked Storage Environment

Multi-Vendor Networked Storage Environment

Virtual Storage Portal

STORvision

STOR API

STORos

Automates labor-intensive storage management tasks

- Event management
- Problem and escalation mgmt
- Change and configuration mgmt
- Forecasting and capacity planning
- Requisitioning
- Reporting and trend analysis

Hitachi Brocade _{Veritas} Legato

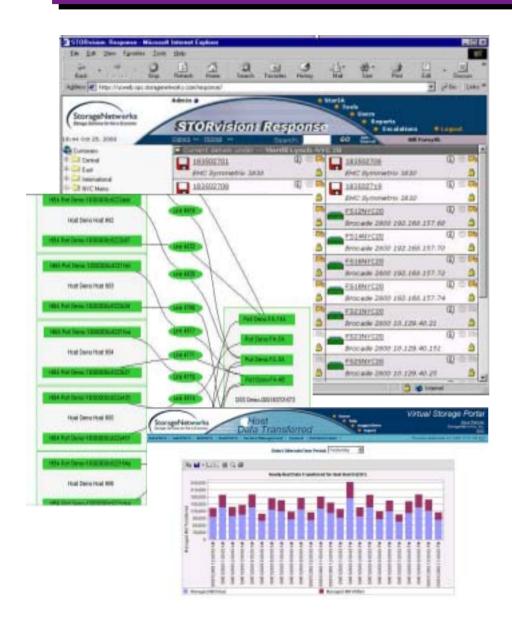
EMC Compaq Cisco StorageTek

Sun NetApp McData ADIC

Improves ongoing management of multi-vendor storage environment

- Efficiently integrates new technologies into environment
- Introduces vendor competition
- Helps you manage installed infrastructure to high utilization

Benefits of a Robust Storage Management Software Platform



- Ongoing performance statistics
- Chargeback by cost center, region, and project
- Auto discovery and dynamic mapping of topology
- Capacity statistics
- Utilization reporting
- Organizational hierarchies
- Automated provisioning and change management
- Automated trouble ticketing
- Automated asset management
- Backup and restore
 success rates

Our Solutions: Software + Services

STORmanage

- Managed storage services that provide an integrated software platform delivered as a service
- 24x7 Global Operations support
- Certified networked storage solutions

STORbackup

 Managed backup and restore services that provide a portfolio of scheduled/incremental backups mapped to your business and application requirements

STORmigration

 Consulting services that help you migrate to a networked storage environment quickly and securely