



# XILINX GLOBAL SERVICES

<http://www.support.xilinx.com/support/gsd/index.htm>

Part Number	Product Description	Duration	Availability
<b>Education Services</b>			
<b>hours</b>			
FPGA13000-4-ILT	Fundamentals of FPGA Design (v4.x)	8	Now
FPGA16000-4-ILT	ISE Design Entry (v4.x) — Instructor-Led course	8	On Request
FPGA23000-4-ILT	Designing for Performance (v4.x)	16	Now
FPGA33000-4-ILT	Advanced FPGA Implementation	16	Now
LANG11000-4-ILT	VHDL — Introduction to VHDL (v4.x) — Instructor-Led Course	24	Now
LANG21000-4-ILT	Advanced VHDL — Instructor-Led Course	16	Now
LANG12000-4-ILT	VERILOG — Introduction to Verilog (v4.x) — Instructor-Led Course	24	Now
PCI18000-4-ILT	PCI CORE Basics (v4.x) — Instructor-Led Course	8	Now
PC128000-4-ILT	PCI — Designing a PCI System (v4.x) — Instructor-Led Course	16	Now
PCI2900-3-ILT	PCI-X — Designing for PCI-X	16	On Request
ASIC25000-4-ILT	FPGA Design for the ASIC User (v4.x) — Instructor-Led Course	24	Now
DSP2000-3-ILT	DSP Implementation Techniques for Xilinx FPGAs	24	Now
DSP10000-4-ILT	DSP Design Flow	24	Now
PROMO-5002-4-LEL	E-Series II (v4) — Designing for Performance on-line	10	Now
TC-1CR	One Training Credit	1	Now
<b>Platinum Technical Service</b>			
SC-PLAT-SVC-10	1 Seat Platinum Technical Service w/10 education credits	N/A	Now
SC-PLAT-SITE-50	Platinum Technical Service site license up to 50 customers	N/A	Now
SC-PLAT-SITE-100	Platinum Technical Service site license for 51-100 customers	N/A	Now
SC-PLAT-SITE-150	Platinum Technical Service site license for 101-150 customers	N/A	Now
<b>Titanium Technical Service</b>			
PS-TEC-SERV	Titanium Technical Service (minimum 40 hours)	N/A	Now
<b>Design Services</b>			
DC-DES-SERV	Design Services Contract	N/A	Now
<b>Xilinx Productivity Advantage</b>			
DS-XPA	Bundled Solution	N/A	Now

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- Search our knowledge database
- Troubleshoot with Problem Solvers
- Consult with engineers in Forums

## Xilinx Design Services (XDS)

- XDS provides extensive FPGA hardware and embedded software design experience backed by industry recognized experts and resources to solve even the most complex design challenge.
- **System Architecture Consulting** — Provide engineering services to define system architecture and partitioning for design specification.
- **Custom Design Solutions** — Project designed, verified, and delivered to mutually agreed upon design specifications.
- **IP Core Development, Optimization, Integration, Modification, and Verification** — Modify, integrate, and optimize customer intellectual property or third party cores to work with Xilinx technology. Develop customer-required special features to Xilinx IP cores or third party cores. Perform integration, optimization, and verification of IP cores in Xilinx technology.
- **Embedded Software** — Develop complex embedded software with real-time constraints, using hardware/software co-design techniques.
- **Conversions** — Convert ASIC designs and other FPGAs to Xilinx technology and devices.

## Titanium Technical Service

- Dedicated Senior Application Engineer (on-site or at Xilinx)
  - Factory escalation process
  - Design flow methodology consultation
  - Expert Xilinx tool knowledge
  - Assist in achieving timing closure

## Xilinx Productivity Advantage (XPA)

The XPA program is a packaged solution from Xilinx that includes software, Education, Support Services and IP Cores.

[http://support.xilinx.com/support/gsd/xpa\\_program.htm](http://support.xilinx.com/support/gsd/xpa_program.htm)

## Platinum Technical Service

- Access to Senior Applications Engineers
- Dedicated Toll Free Number\*
- Priority Case Resolution
- Ten Education Credits
- Electronic Newsletter
- Formal Escalation Process
- Service Packs and Software Updates
- Application Engineer to Customer Ratio, 2x Gold Level

\*Toll free number available in US only, dedicated local numbers available across Europe

### Education Services Contacts

North America: 877-XX-CLAS (877-959-2527)  
<http://support.xilinx.com/support/training/training.htm>  
 Europe: +44-870-7350-548  
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 Martina Finnerty: +353-1-4032469  
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### XPA Contacts

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