

Services Technical Support

Products

- IC Solutions
- Aurora - An Open Protocol Initiative
- Virtex-II Pro Platform FPGAs
- Connectivity Central
- Spartan-IIE FPGAs

Silicon Solutions:

- Spartan-IIE Example Applications
- Virtex-II EasyPath Solutions
- Virtex-II Platform FPGA Features
- Virtex-II Platform FPGA Design Resources

Development Tools:

- Getting Familiar with Xilinx Design Tools
- Floorplanner & FPGA Editor
- MicroBlaze Soft Processor
- CORE Generator & IP Solutions
- ModelSim Xilinx Edition II

Device Families:

- Getting Familiar with Xilinx Devices
- MicroBlaze Soft Processor
- Virtex Series
- Coolrunner XPLA3 CPLD Family
- Xilinx XC9500/XLV CPLDs

Interface Tools:

- Getting Familiar with Xilinx Support
- Formal Verification
- MicroBlaze Soft Processor
- Synplicity
- Synopsys FFE Express

Virtex-II Pro:

- Rocket I/O
- Developer's Kit

Answers you last viewed

Most Recent Answers

- Xilinx Answer #15714: 5.1I CPLD CoolRunner-II - The XC2C64 timing parameters have changed.
- Xilinx Answer #15706: 5.1I ChipScope Core Inserter - Error: "The procedure entry point 7xideleleq@YAXPAK@Z could not be located."
- Xilinx Answer #15534: 5.1I XPower-XPRT - The XPower-XPRT software is not working on Windows XP.

Tech Tips

Xilinx Development Tools

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Answers you last viewed:

Most Recent Answers:

- Xilinx Answer #15714: 5.1I CPLD

Need help? Simply go to support.xilinx.com on the World Wide Web.

by Doug Horne
 Product Marketing & Web Development
 Global Services Division
 Xilinx, Inc.
 Doug.Horne@xilinx.com

A robust, comprehensive, online resource, support.xilinx.com stands ready to answer all your design questions 24 hours a day, 7 days a week, 365 days a year (366 in a leap year). With customized access to such features as Answers Search, Software Manuals, Tech Tips, Forums, Problem Solvers, techXclusives, WebCase, Software Updates, and Agents, you can get the answer you need when you need it (Figure 1):

- Answers Databases: Use our advanced search or answer browser tools to easily access the latest answers to technical issues from our huge database of more than 4,000 answers, indexed by logical category.

- Software Manuals: View manuals in PDF, compressed PDF, or in convenient search-enabled HTML format.
- Tech Tips: Get the latest technical information about development tools, device families, interface tools, and Virtex-II Pro™ FPGAs.
- Forums: Collaborate with other designers in discussion groups or chat rooms; join the popular newsgroup *comp.arch.fpga*.
- Problem Solvers: Get instant help with installation and configuration, PCI applications, and JTAG implementation. This interactive tool uses a series of questions to diagnose and troubleshoot your configuration or installation problem automatically, saving you hours of work.
- techXclusives: Expert Xilinx application engineers will keep you informed of the hottest issues and latest techniques.
- WebCase: Use our WebCase to manage hotline cases. You can check status, add notes, and even close a case -on the Web, anytime.

Let's Get Personal

MySupport.xilinx.com puts the powerful tools of *support.xilinx.com* to work for you with an easy-to-use interface that lets you create your own personalized page (Figure 2). Whenever you log in, you will automatically be notified of new downloads, such as service packs and IP update releases, relevant to your design. Stock quotes, bookmarks (for Xilinx and non-Xilinx websites), and Answer Records trails are handy features that add a personal touch to *MySupport.xilinx.com*. Registration is easy and free!

MySupport makes it easy to stay on top (Figure 3):

- Support News: Get the latest in support-related news and developments on *support.xilinx.com*; techXclusives are also featured in this section.



Figure 1 - support.xilinx.com: the best in online support

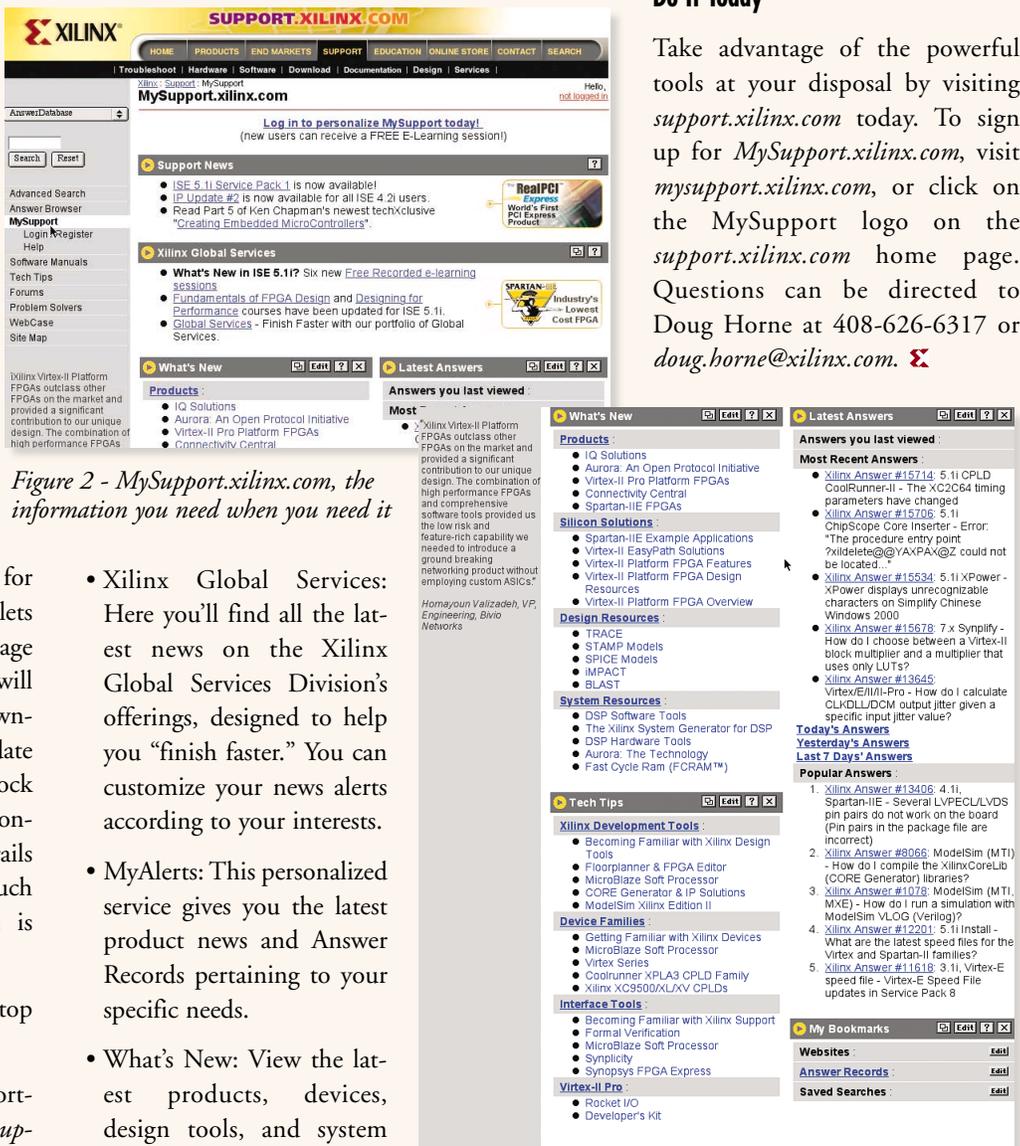


Figure 2 - MySupport.xilinx.com, the information you need when you need it

- Xilinx Global Services: Here you'll find all the latest news on the Xilinx Global Services Division's offerings, designed to help you "finish faster." You can customize your news alerts according to your interests.
- MyAlerts: This personalized service gives you the latest product news and Answer Records pertaining to your specific needs.
- What's New: View the latest products, devices, design tools, and system solutions from the Xilinx product catalog.

- Latest Answers: View the answer records you visited, make note of the most recent answers published by Xilinx engineers, and see what visitors are saying.
- Tech Tips: This is the best resource for hot issues and tips that will get you up and running quickly.
- My Bookmarks: Create links to your favorite websites and Xilinx Records, or search Queries on *support.xilinx.com*.
- Stock Quotes: Watch your favorite stock ticker symbols, latest price, change, and last trade information.

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